



# Setup\_XlineCloud\_V1.4

☰ Tags	RemoteDesktop
🕒 Last edited time	@May 6, 2025 11:09 AM



Recommended not to be setup on a shared computer!

If you do not know/remember your intact cloud **password** please [click here to reset](#).

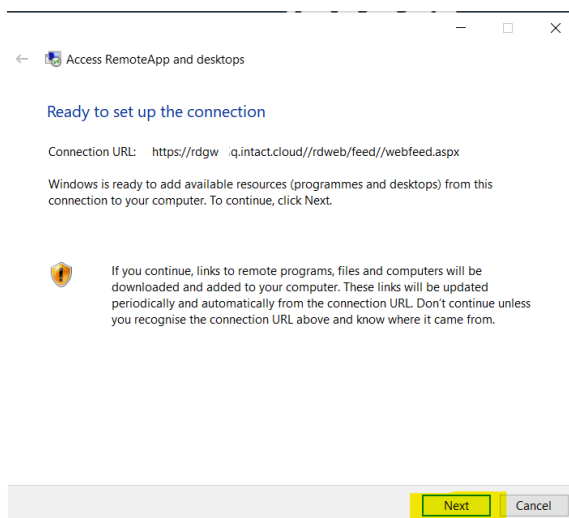
If you do not know/remember your intact cloud **Username** please [click here for support](#).

## Xline Cloud Setup

1. Click the link below to setup XlineCloud RemoteApp

**[XlineCloud\\_RemoteApp\\_Setup](#)**

2. Click "Next".



3. Click "Next".

5. Credentials window will pop-up. Enter your credentials

Username: FirstName.LastName@cloud.intact

Password:

**cloud.intact password (forgot your password? please [click here to reset](https://portal.intact.cloud/myaccount) or type <https://portal.intact.cloud/myaccount>)**

6. Click on "Remember Me."

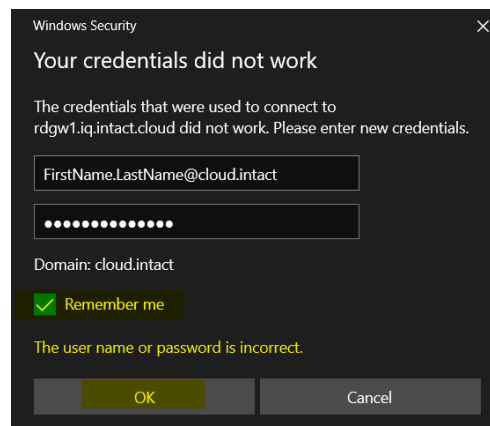


\*If you think you have typed the correct username and password and are still faced with an incorrect username and password error, please try the following format for your username: **cloud.intact\username\***

If this still does not work you will need to reset your password and try again( Username format to reset your password has to be: firstname.lastname@cloud.intact).

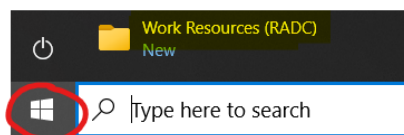


You **MUST** Click on "Remember Me"



7. Click "OK".

8. Click Start menu and type Xline.



Any issues please [raise a support ticket](#) for us to look into your issue.